

# What to Expect with your Veterinary Telehealth Visit

Telehealth in veterinary medicine has been able to increase the accessibility of pet parents to veterinary professionals. Veterinary telehealth visits through Anipanion are a wonderful way to care for your pet remotely! Whether you are looking for veterinary advice, triage, education, or rechecking a medical issue here are some things to expect with your telehealth visit.

- Make sure your smartphone or device has internet access and can connect to the Anipanion app.
- Have your phone or device fully charged prior to the visit or make sure you are easily able to plug in your device during the session if needed.
- Most telehealth visits include video. Make sure your pet is with you and that you have a quiet area, free of distraction to talk with your veterinary professional.
- Close other applications such as apps and websites.
- Write down any specific questions or concerns you have. Also have a pen and paper to take notes.
- Arrive early to your appointment time.
- Once connected, your Anipanion real-time session will begin with the veterinarian or veterinary nurse.
- You will be asked basic health questions to assess how your pet has been doing. The following conversation will be dependent on the predetermined topic of the session.
  - Topics to discuss during telehealth visit
    - Behavior
    - Nutrition
    - Palliative Care
    - Quality of life
    - Pre-surgical discussion
    - Post-op followup
    - Grief Counseling
    - Wound healing
    - Triage
    - Medical issue rechecks
    - Boarding or Grooming
- Your pet may need to be present in order to check physical parameters.
  - Gum color
  - Heart rate
  - Respiration rate
  - Ability to walk
  - Wound or incision healing
- During your session, you may be prescribed medication to pick up in hospital or one that will be shipped to your home.
- You may also be scheduled for a follow up Anipanion telehealth session, or an in person exam may be warranted to further assess your pet.

Providing remote care to your pet is an amazing service that your veterinary hospital can provide through Anipanion. Getting one on one access to your veterinary professional from your home will save travel cost and time, keep your pet stress free, and allow for faster communication with your vet hospital.